

Safety Policy

CTC Safety Policy

Amended March 2018

We strive for the safe transportation of all passengers to and from Chebeague. Weather conditions, tides, and other factors may affect the relative safety of transporting passengers.

Bus and/or ferry transportation may be cancelled or delayed if management determines there are significant safety risks for our passengers and employees.

When there are safety concerns in boarding the ferry a passenger or passengers may be denied boarding at the Captain's sole discretion.

Board Guidance – January 2019

In order to provide clear guidance to its employees, the CTC Board has determined that the following conditions represent unsafe conditions:

- Operation of the CTC 6:15 AM bus when school in Yarmouth is cancelled or delayed start. Road conditions in these situations can result in unsafe travel for employees traveling to work and for passengers and employees on the bus. Therefore, bus operation is automatically cancelled for the 6:15 AM bus.
- Operation of ferry in storm conditions. The CTC Board recognizes that many weather variables influence whether or not operation of the ferry service is safe. However, the Board has instructed captains that the decision to cancel ferry trips should not be based solely on the captain's confidence in safe ferry crossing. Rather, the captain must consider access to the ferry at both the Cousins and Chebeague landings (wharf, ramp, and float). Ferry service should be cancelled if safe access is questionable. This could include (but is not limited to): high winds, slippery walking conditions, tides, and water over the Stone Wharf.
- Access to the ferry for persons needing assistance (wheelchair, walker, cane, etc.). The CTC Board believes that it can be unsafe for anyone needing assistance to attempt to access the ferry on the current ramps when it is below a ½ tide. Therefore, because CTC has determined these conditions could be unsafe for both passengers and crew, the Company discourages passengers for attempting to board the ferry and will not provide crew assistance below ½ tide.