



CHEBEAGUE TRANSPORTATION COMPANY

November 2021

# What's New at CTC?

## Holiday Schedule

BUS LEAVES RTE 1	FERRY LEAVES CHEB.	FERRY LEAVES COUSINS	THANKS-GIVING	CHRIST-MAS	NEW YEAR'S DAY
7:45 AM	8:00 AM	8:15 AM	YES	YES	YES
9:45 AM	10:00 AM	10:15 AM	YES	YES	YES
11:45 AM	NOON	12:15 PM	YES	YES	YES
3:30 PM	3:45 PM	4:00 PM	YES	NO TRIP	NO TRIP
4:30 PM	4:45 PM	5:00 PM	YES	YES	YES
6:00 PM	6:15 PM	6:30 PM	YES	YES	YES

## New Ticket System Coming!

Since the beginning of the pandemic, CTC's method of collecting tickets and fares has continued to evolve. Driven first by the need to ensure social distancing, these changes have proven to offer several significant advantages over the old system.

During 2021, we have been working with a company called RocketRez, which is developing ticket systems for Casco Bay Lines and the Maine State Ferry. CTC has hired the company to also design a ticket system tailored to the specific needs of CTC and our passengers.

The goal of the new system is more efficient collection

and sales (no more 45-minute trips while the deck-hand races to sell and collect tickets from 100 people onboard!), ease of use for all our passengers and crew and a better fare collection rate, meaning that all our passengers pay their fair share for the service we all depend on.

We will be introducing this new system during the coming winter months while our passenger counts are at their lowest and our crew available to help. Thanks to all our passengers who have been so patient as we move away from the old system to an improved one, and thanks in advance for your patience as we implement a new system!



### FREE BOAT DAYS!

December 4th  
December 11th

CTC will continue the holiday tradition of showing our appreciation to our passengers and community by once again offering free boat days in December. Thanks for all the continuing support!

### EMPLOYEE BIRTHDAYS

Linnea Schwarz -11/5  
Basil Morrison -11/6  
Kim Munroe-11/9

*Happy Birthday!*

#### Fall Office Hours

**Monday - Thursday**

**9am - 4pm**

**Friday 9am - 12:30pm**

#### Business Office:

(207) 846-5227/846-3700  
16 North Road, PO Box 27  
Chebeague Island, ME 04017  
chebeaguetrans@gmail.com  
chebeaguetrans.com

### Cousins Island Annual Parking Applications Due By 12/1/21

Applications for annual parking permits will be mailed by November 1st to current permit holders. The applications will also be posted on the "Parking and Bus Service" page on our website. Parking spaces are very limited at the Cousins Island lot. We urge customers to consider moving to the Route One lot.

Due to space limitations, it is not possible to provide Cousins permits to all applicants. Specific criteria must be met to be eligible for a permit.

Please review carefully all the terms and conditions detailed in our application package to determine if you qualify for a Cousins Island permit. (There is unlimited space at the Route One lot.)

Please note that customers who are more than 30 days in arrears for payment (for any CTC service) will not receive a Cousins permit and will only be issued a Route One permit when the account is paid in full. If you think you may owe a balance to CTC, please call our office.

Applications for the Cousins lot must be received at the office or postmarked by 4pm on 12/1. Applications received or postmarked after the due date will not be considered for a Cousins Island spot.