



CHEBEAGUE TRANSPORTATION COMPANY

What's New at CTC?

Thanks for a Successful Year

Your transportation company had a very busy year in 2011. We wanted to share with our customers some of the year's accomplishments.

-The ferry service transported nearly 120,000 passengers to and from Chebeague.

-634 vehicles were barged on and off the island from Yarmouth.

The bus carried 6,500 passengers to and from our Route One satellite lot.

-Over 250 people enjoyed our Pied Piper cruises from the Stone Pier.

-The Piper had 5 charters, with some being multi-day. She was actually used a total of 12 days for charters from Portland to Rockland.

Some of the improvements to our service made this year included:

-Repairing and lighting the freight shed on Cousins.

-Supplying carts for customers to use in transporting freight.

-Adding a mid-evening ferry trip.

-Adding a discounted on-line ticket program.

-Launching a new website with comprehensive information about our service—including a "News and Info" page that provides regular updates about our service.

-Adding the ability to sign up on our website for newsletter emails and cancellation emails and texts .

-Providing CTC apparel to our staff.

-Purchasing a small bus that provides a more comfortable ride.

-Designating winter commuter and handicapped parking spaces at the Cousins Island lot.

-Conducting customer surveys related to service, schedules, and parking.

-Revising barge reservation procedures to reduce wait time for customers.

We hope you find these changes to be positive additions to our service. Thanks to our loyal customers and dedicated employees for your support!

Another New (used) Bus? That's right. We have purchased a used school bus to replace a CTC bus that needs significant repairs. The bus is approximately the same size as the retiring bus. It will be painted white with the CTC logo and name on its side.

CTC and the Community

Your transportation company is sensitive to the unique needs of our island community and provides a number of services for reduced or no fees, including:

FREE transportation for funerals, rescues, children and chaperones traveling to community related group activities, companion travel, and travel for people with on-going medical treatment.

REDUCED fares for medical, school, and town personnel travel, and people traveling regularly to visit ill relatives either on Chebeague or the mainland.

January 2012

CTC Staff in the Spotlight

Martha Hamilton



Martha Hamilton is CTC's Office Manager.

Martha's father was from Chebeague. She and her family lived in Yarmouth until she was in sixth grade when they moved to Burlington VT for her dad's new job. She graduated from high school in Vermont—and coincidentally went to school with another CTC employee, Kevin Wentworth!

Martha worked for IBM in Burlington for 25 years. While there she held a number of administrative positions, including secretarial, accounting, and customer service.

In 2006, Martha left IBM and moved permanently to Chebeague. She had spent most vacations on the island at a family cottage at Roses Point and knew Chebeague was where she wanted to be!

Joining the CTC Board of Directors in 2007, she became the President of the Board in 2010. She resigned from the Board in 2011, when she accepted the Office Manager position.

In addition to her CTC job, Martha is an active member of the Rescue team.

Martha says she enjoys working with our customers. Not only does she run the office, but she also does all barge scheduling during barging season. Because she loves being on the water, Martha looks forward to being a deckhand on both the Islander and our charters.

Thanks Martha!

Cancellations

Remember to sign up for an email or text cancellation notification if you want us to contact you. Sign up on our website or contact the office.

Commuter and Handicapped

Parking

Please honor the policies for Handicapped and Weekday Commuter Parking areas.

Thanks!

Personal Vehicle Snow Removal

In the past, several customers received personal vehicle snow removal services in the Route One lot at no charge. This service will not be provided in the future. However, our bus drivers will assist our passengers whenever possible.

Office closed on Fridays

The CTC office will be closed on Friday for the remainder of the winter. This is being implemented as a cost savings measure.

Business Office:

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