



Notice to CTC Customers and the Chebeague Community
March 18, 2020

Because the welfare of our crew members is essential to the welfare of the Chebeague community, CTC is taking additional steps to protect them (and all of us) from exposure to the COVID-19 virus.

Effective Saturday, March 21, CTC is cancelling evening boat trips Monday through Saturday. **The last boat each day will depart Chebeague at 6:15 p.m., returning from Cousins at 6:30 p.m. On Sundays, the last boat will depart Chebeague at 4:45 p.m. returning from Cousins at 5:00 p.m. This new schedule will remain in effect until further notice.**

With this **temporary**, shortened schedule we will be able to reduce the number of employees working and their potential for exposure. Without a healthy crew, CTC cannot serve this island. The safety of everyone is our highest priority.

The following safety measures will be implemented immediately:

- **If you think you may have been exposed to COVID-19, it is imperative for the safety of our crew members and other passengers that you do not use the ferry. CTC will not transport passengers who suspect they have COVID-19. Alternative means of travel to the mainland will be arranged by emergency responders**, available 24/7 by calling **911**. If you exhibit symptoms of COVID-19, please contact a healthcare professional. Travel to the mainland for testing must be part of a coordinated plan with your healthcare provider.
- **Rescue calls:** CTC will continue to provide rescue service for all other emergencies.
- **Freight:** Please load and unload your own freight. Deckhands will no longer handle freight at Cousins. Carts will continue to be available and may be left on the float or brought from the wharf at the time of boarding.
- **Tickets:** Deckhands will no longer punch tickets but instead ask passengers to check off each trip on their own tickets with their own pen. (Pens will be available.) Ticket purchases will be transacted in a manner to reduce exposure/contact.
- **Parking fees and tickets:** A new system will be put in place to reduce exposure/contact during the purchase of parking tickets at the CTC lots.
- **Restricted access on the Independence:** Access to the wheelhouse and deckhand work station area will be restricted to reduce exposure/contact with our crew.
- **Boarding times:** To give our crew ample opportunity to clean the boat between trips, passengers may not board earlier than 15 minutes before departure from Chebeague.

The CTC crew and board are taking the threat of a COVID-19 outbreak seriously so that operations are not interrupted, or the boat taken out of service because of contamination. We welcome suggestions and ask you to please follow these new procedures so that we all remain healthy. It is very possible that further changes in operations will be necessary in the near future. We will do our best to notify everyone through <https://www.chebeague.org/>, the CTC webpage <http://www.chebeaguetrans.com/> and our Facebook page <https://www.facebook.com/ChebeagueTransportationCompany/>

Thank you for your cooperation and understanding!

CTC Board of Directors