



What's New at CTC?

Barging has begun!

ANNUAL PARKING PERMIT FEES WERE DUE IN FULL ON MARCH 31ST
 Any vehicle currently in parking lots without a sticker will be subject to daily parking fees and may be towed. If you are in this situation, call the office right away to avoid towing .

Be Gentle...

For several years CTC has provided carts for our customers' use. Unfortunately, the carts often need to be repaired or replaced. The bus crew is responsible for repairing the carts. If you see a broken cart, please give it to the driver. Annually we spend \$1,000 - \$2,000 on carts. Please avoid overloading our carts and be gentle on them. Also, return them to the boat when unloading them on Chebeague. The first two people who call the office and say "Thanks for the carts" will get a resident ferry ticket.

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We began our 2016 barging season on April 13th. Thanks to the weather and our crew - one of the earliest dates in recent years.

The boat, office, and parking crew recently met to review our procedures in the hope of improving the barging experience.

As a result, we have updated our barging procedures to reduce confusion. While several of the changes are internal, following are important customer procedures:

Make sure you are prepared to give full information to the office when booking barging including:

-vehicle make, color and license plate number

- whether or not you will be with the vehicle.

If you won't be with the vehicle, leave the key in the agreed upon spot and leave a sign on the dashboard that states your name and BARGE in bold letters. Leave the vehicle in the assigned spot (on Cousins).

Make arrangements with the office for payment. We accept credit cards and prefer that barging is paid in advance.

All barging customers will be required to sign the Barge Services Agreement prior to loading. The Agreement can be found on the CTC website and is available at the Cousins parking lot and at the office

Hazardous Material on the Ferry

CTC can transport up to ten small gas powered appliances on the stern deck of the Islander (Up to 49cc in engine size). CTC cannot transport gasoline containers of any size if they contain gasoline. Kerosene can be transported. CTC cannot transport liquefied natural gas or propane in any size. Contact the office for barging items that cannot be transported on the ferry.

SUMMER FARE S

Summer ferry fares went into effect on May 1st. The rates will be the same as last summer. Fares are posted on the Islander and on the website.

Summer Office Hours

Starting May 1st
 Monday - Friday
 9am-4pm

Safety Updates

Senior Captain and Safety Officer Matt Ridgway continues to lead our safety programs. Recent activities are listed below.

Coast Guard Industry Day

Six crew members attended the US Coast Guard Industry Day in Portland. These training days are held annually and always provide important information.

This year we received many industry updates, including rules concerning the transportation of hazardous materials.

As a result, we will no longer be able to transport propane containers of any size on the ferry. (See related article).

CPR/First Aid Certification

All boat crew members are now required to be certified. Several crew attended training by Lisa Israel in April. All crew will be certified by the end of June.