



What's New at CTC?

CTC Policies

Did You Know?

Parking Fees due by March 31st

The deadline for receiving full payment for annual parking fees for 2017 is March 31st. After a 30 day grace period, customers who have not paid parking fees in full will not be allowed to defer any portion of the parking fees next year.

To avoid being ticketed, please affix your 2017 sticker to your car if you have not done so already.

Thank you!

March Birthdays

Becky Ramsey

(driver)

March 23rd

Ted McKeen

(driver and lot)

March 31st

CTC OFFICE

(207) 846-5227/846-3700
 16 North Road, PO Box 27
 Chebeague Island, ME 04017
 chebeaguetrans@gmail.com
 chebeaguetrans.com

CTC has a number of policies related to our service and fares. All policies are posted on our website, chebeaguetrans.com. In order to make our service as efficient and safe as possible, we encourage our customers to become familiar with those policies. Beginning this month, we will review many of our policies in this newsletter.

Safety Policy

We strive for the safe transportation of all passengers to and from Chebeague. Weather conditions, tides, and other factors may affect the relative safety of boarding the ferry. At the captain's sole discretion, boarding of a passenger or passengers may be denied in unsafe conditions or circumstances.

Passenger Behavior

CTC reserves the right to refuse transportation to any person failing to abide by its rules and regulations or those of the United States Coast Guard pertaining to the safe and efficient operation of passenger vessels, as specified in the latest revision of the United States Code of Federal Regulations (CFR). By law, captains are required to take action to enforce

those regulations. *CTC may refuse transportation to any person:*

whose behavior is potentially dangerous to him/herself, other passengers, children or the vessel,

whose behavior is grossly disruptive to other passengers,

who is under the influence of alcohol or drugs,

who is incapable of taking care of him/herself,

who fails to abide by smoking regulations,

who fails to abide by CTC rules and regulations or those of the United States Coast Guard pertaining to the safe and efficient operation of the vessels, or

Who engages in other serious or improper behavior.

Possible actions in response to improper behavior as specified above include:

Verbal and written warning

Refusal of transportation services

Suspension of transportation services

CTC provides special ferry trips at NO COST in the following circumstances:

-Rescue trips. The CTC boat crew must be available 24 hours per day to provide this service. The evening crew is on duty from 6PM until 6AM. Crew members must be on the island and reachable at all times. In 2016, CTC transported 64 rescue patients.

-Sheriff calls. CTC performs special trips for the Sheriff Department. The crew must wait on the ferry while the sheriff is on the island - sometimes for several hours.

-Transportation of the deceased. When a person dies on the island, we perform a special trip to transport the deceased.

-Fire Department Emergency Runs. In the event firefighters or equipment need to be transported to the island, CTC provides the service.

Carts

Please do not overload carts. Don't put carts on the Cousins float during winds. Also, please keep carts on the stern of the Islander. Do not take them into the cabin. Thanks!