



What's New at CTC?

Credit Cards are Coming!

Commuter Meeting

Fifteen commuters met with CTC in early February to discuss the new system we are installing to accept credit cards and the possibilities for modifying how commuter fares are priced. Thanks to everyone who attended and gave us some valuable input. We will continue to seek input from our customers as we consider changes to our service.

As we have told you in prior newsletters, the CTC Board voted to accept credit card payments. After investigating a number of solutions, we have recently selected a system. Equipment should arrive in early March. After testing the system we will implement a gradual roll out, starting with the ferry.

In order to pay for the additional processing costs, there will be a pricing increase for ferry fares. However, customers who continue to pay by cash or check will receive a discount - the net result is that their costs will not increase above current prices.

After testing and implementation on the ferry, the new system will be installed at Route One. (Plans for the Blanchard lot have not been finalized).

In addition to allowing us to accept credit cards, the new system offers many potential enhancements, such as adopting "gift cards" and plastic card passes, which can be adapted as commuter passes, resident passes, etc.

Like any new system, there will be a learning curve for our employees and customers. We welcome your ideas and input as we move forward.

Did You Know?

CTC provides **free service** in the following circumstances:

Funeral or Memorial Services

When funerals or memorial services are held on Chebeague or are held elsewhere for someone who is to be interred on Chebeague, parking fees and boat fares are waived for all attendees on the day of the service. Also, there is no fee for transporting the remains.

Companion Travel

Persons traveling to Cousins Island and returning on the same trip to Chebeague in order to chaperone young children, disabled, elderly, or ill people may travel at no charge.

On-going Medical Treatment

Persons who are receiving on-going medical treatment (such as physical therapy or chemotherapy) that requires frequent trips to the mainland will be allowed to travel at no cost for these appointments with prior approval from CTC Management.

Annual Parking Permits

Please remember to affix your 2014 sticker to your vehicle. If you have not paid for a 2014 sticker, you are subject to daily parking fees.

The deadline for receiving full payment for 2014 is March 31st.

The first 3 customers who email "I love CTC" to ctc@chebeague.net will receive a \$20 Dunkin Donuts gift card.

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FREE Cruise for Island Nonprofits

Starting this year, each summer CTC will donate a two hour cruise to an island nonprofit organization. The organization will decide the purpose of the cruise (fundraiser, appreciation cruise, etc.) and the cruise course.

To qualify an organization must be a nonprofit that is engaged in activities that benefit the Chebeague Island community

To apply for the free cruise organizations must submit a written request via email to the CTC office (ctc@chebeague.net) by March 31st each year. The request must include:
-Name and type of organization
-Purpose of the organization
-Contact information.

Between April 1st and 5th each year a drawing will be held that selects the winner for that year. Once an organization has been selected, it

will be excluded from future drawings until all qualifying applicants have received a free cruise. Services provided include the crew and a cash bar (net proceeds to be donated to the organization). A sound system which accommodates CDs and IPODs is available. Entertainment and snacks are not provided.

Other restrictions:

- Cruise is for two consecutive hours and cannot be divided into multiple shorter cruises. (Longer cruises are subject to an additional hourly rate).
- Cruise must be scheduled for Sunday through Thursday.
- Dates of possible Navy charters are reserved.
- Winner must book cruise date by May 31st.