



What's New at CTC?

CTC Staff in the Spotlight

Matt Ridgway



Matt joined CTC in February as a captain. He and his two brothers grew up on South Hampton NY where he also attended college. Since he loved the water, Matt got a job on a schooner that offered "semester at sea" programs. In his six years there, the schooner traveled to locations from St. Thomas to Maine. Matt met his wife, Carrie, on the schooner- she was his boss! They moved to the Portland area where Matt had a new job. Matt and Carrie recently purchased a home and moved to Chebeague with their young son Morgan. Matt received his CTC training in February. He says he is excited about being part of providing a very important service to the island community. Please say hi to Matt when you see him on the ferry!

Like us on Facebook!

With some help from our friends CTC recently launched a Facebook page. Over 130 people have "liked" us already. The page proved very helpful in giving our customers updates on the schedule during Nemo. We also posted videos of the Stone Pier taken by our crew as they checked on the Islander. If you want to keep up to date with CTC news and are a Facebook user, you may want to check us out!

Planning our Cruises

We have already booked several charters for this summer and are busy planning our cruise schedule. Each year we learn more about what our customers enjoy. Last year's cruise to Bath was a huge success—with more than 70 passengers. Despite a few "technical" problems, the feedback was overwhelmingly positive. All agreed that the scenery along the Kennebec was worth the trip. After being rained out on the 4th of July, everyone enjoyed the fantastic fireworks display the following night in Portland Harbor. Most of our other cruises were bay cruises. Saturday evenings proved to be the most popular cruise time. This summer, we plan to make some changes. We are going to introduce some "theme" cruises which offer different activities and informational themes. We have been brainstorming ideas, but we would like your help. Tell us how we can make our cruises more attractive and enjoyable! We have developed a very brief survey. Please visit our website and take our survey online. We also have copies on the Islander. Thanks!

Parking Fees Due 3/31

The remainder of the annual parking fees are due by March 31st. Please make sure your 2013 parking permit has been affixed to your windshield. Customers who have not paid their annual parking fees in full by April 30th each year will not be allowed to defer any portion of the parking fee the following year. Customers who have not paid their annual parking fees in full by September 1st each year will be considered to be a daily parking customer and subject to daily parking fees and/or towing.

Delinquent Account Policies

Finances charges will be assessed on all accounts 30 days past due. Customers with accounts (of any kind) greater than 90 days past due will not be issued an annual parking pass or allowed to use CTC barging services until invoice is paid in full. Passengers who charge boat fares will be charged their usual rate if the fare is paid within 24 hours. Passengers who charge boat fares will be charged at the full fare adult rate for any charge greater than 24 hours. This includes all passengers over 5 years of age. Exceptions may be made to these policies on a case-by-case basis.

For Your Safety

Please remain seated until the ferry has docked and is tied up at the float.

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