



What's New at CTC?



Annual Parking Permits

2020 annual parking permits will be mailed by the end of December. Unfortunately, we were unable to issue permits for the Cousins Island lot to all who applied. Please remember to affix your 2020 permit to your vehicle right away.

New Employees in 2019

In 2019, we added four new employees. We are pleased that the following people joined our team —

-**Scott Martin** recently moved to Chebeague and is training for the Office Manager position.

-**“Butch” Charles** lives in Portland and is a part-time deckhand.

-**Jack Uminski** lives in Falmouth and is our Saturday afternoon/evening bus driver.

-**Paul Chesley** rejoined CTC as a bus driver in January. Welcome back, Paul!

Welcome to CTC!

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2019 In Review

CTC's gross income fell from of 2018 levels. This is a result of our ferry ridership being 8% less than last year, as well as less barging.

-We continued to provide free rescue services to the Town of Chebeague Island. In 2019 we made dozens of patient transports. Many of these occurred off hours -- often in the middle of the night. We also provided free transport to the Sheriff's Department -- day or night.

-We purchased the office building at 16 North Road in May. It is an ideal location for the crew and offers sleeping quarters for our mainland-based crew members who spend the night on the island.

-We were disappointed that the Independence was not delivered on schedule. The year saw many trips to East Boothbay to

monitor the progress -- especially by Captain Matt. She will be home soon and we are confident that the Island will enjoy our new ferry.

-Captain Matt was promoted to Marine Operations Manager. Matt has direct responsibility for the boat crew. Captain Jeremy is assuming the routine maintenance that Matt performed. Captain Beth has been promoted to Safety officer.

Many thanks to our customers and to our great crews on the water and on the mainland that keep our operation running smoothly 365 days per year!

The third person who calls the CTC office after 9 AM on 1/6/2020 and says “When do the cruises on the Independence start?” will receive a free guest ticket book.

2020 Ferry Ticket Pricing Changes

The following pricing increases will go into effect on January 1, 2020. Except for the adult and child round trip ticket, the fare increases are at

Ticket Type	Current Rate	Rate Effective 1/1/2020
Adults - round trip	\$ 16.00	\$ 18.00
Children (6 th birthday to 12 th birthday) and Pets - round trip	\$ 3.00	\$ 5.00
Commuters (10 tickets)	\$ 28.00	\$ 30.00
Resident /Parking Permit ticket books - adults (10 tickets)	\$ 37.00	\$ 39.00
Children (20 tickets)	\$ 24.00	\$ 25.00
Ten Ride ticket books - adults	\$ 57.00	\$ 60.00

or below the inflation rate since 2011. The resident and child ticket books will be an annual rate—we are eliminating seasonal adjustments. The reverse commuter ticket gets very little use so we are eliminating that ticket type.

Reduced Ferry Fees for Island Non-Profit

At their 12/19 meeting, the CTC Board voted to implement the following policy effective 1/1/2020.

To support island-based non-profit organizations, CTC offers the following benefit.

The organization will be charged the current resident rate for ferry transportation for persons traveling on business to or from Chebeague under the following conditions:

The organization establishes a charge account with CTC. A charge log will be kept on the ferry.

The passenger traveling on business for the non-profit must complete the charge log on each passage. CTC will bill the organization monthly for all entries in the prior month.

The organization agrees to pay for all entries on the log at the current resident rates. If a passenger signs the log by mistake, the organization must collect the fare directly from the passenger or from another organization.

Please contact the office for more information.

Employee Birthdays

Alan Small—1/8
Happy Birthday,
Alan!