



What's New at CTC?

CTC CHANGES IN FEES AND POLICIES

Annual Parking Permits

Annual parking passes have been issued for applications received to date. Unfortunately, we were unable to issue passes for the Cousins Island lot to all who applied. Please remember to affix your 2018 permit to your vehicle right away.

New Employees in 2017

We added two new employees in 2017. We are pleased to welcome: Evan Winkel who joined us as a deckhand in July. Scott Ehlers who joined us as Cousins Island Parking Lot Attendant in August.

WELCOME ABOARD!

Employee Birthdays

Alan Small — 1/8



2017 In Review

CTC revenue is on track to exceed 2016 due to higher ferry and parking fees. Ferry ridership is expected to surpass 2016 by approximately 1,000 passengers.

Some highlights...

-We continue to provide free rescue services to the Town of Chebeague Island. In 2017 we made dozens of patient transports. Many of these occurred off hours - often in the middle of the night. We also provide free transport to the Sheriff's Department.

-As we told you last year, we secured emergency back up services with Maine Maritime Museum when we sold the Pied Piper to the Museum in 2016 and with Casco Bay Lines in 2012. Those back up agreements came in handy when we were using the Piper (now the Merrymeeting) while the Islander was in the boatyard. When the Merrymeeting broke down, Casco Bay Lines did an exceptional job providing "back up to our back up". The Merrymeeting was taken out of service after the 6:30 PM

ferry on 11/15. The next morning Casco Bay Lines Bay Mist was at the Stone Wharf at 6:30 AM to transport passengers and continued to do so until the Islander came home. Many thanks to both Maine Maritime Museum and Casco Bay Lines for helping us when we needed it!

- Safety continued to be a priority. In addition to our regular drills, the boat crew met with Safety Works to review safety procedures for our crew while working on the boats.

Clearly building a new ferry is our biggest project in 2018. We are looking forward to working with Washburn & Doughty to make this happen. We have spent many hours in an effort to improve on the Islander.

In celebration of a successful year, the first person who calls the CTC office on or after 1/1/2018 and says "Can't wait for the new ferry!" will receive a free guest ticket book.

Clearing Handicapped Parking Spaces at our lots

Unfortunately we have been unable to find someone to clear handicapped spaces at our parking lots this year. Our priority is to clear the wharf, ramp, and float. Our employees will focus on this effort. Parking customers who want to have their cars cleaned might want to contact our bus driver, John Wilkinson, who offers this service for a fee at both parking lots. John can be reached at (207)671-8305.

Cancellation/Newsletter Notices

If you believe you have signed up for our cancellation or newsletter email/text service and are not getting notification, please enroll again. Each time we send out notifications we receive many "undeliverable" notices.

Thank you!

In our December 2017 newsletter we explained our 2018 changes to fees and policies. Please review those changes in the newsletter which can be found on the News and Info page of the CTC website—chebeaguetrans.com.

While there are pricing increases in some categories the major changes are that we will discontinue both the Day Pass program and the Community Log on 1/1/2018.

Day Pass tickets that are purchased prior to 1/1/2018 will be honored.

The Short Week Commuter Ticket will also be discontinued.

Using wheelchair on the ferry

If you need to use our chair, please call the office or boat ahead of time and let the crew know - and don't arrive at the boat more than 10 minutes before departure so crew will be available to help.

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