



# What's New at CTC?



## Annual Parking Permits

Annual parking passes have been issued for applications received to date. Unfortunately, we were unable to issue passes for the Cousins Island lot to all who applied. Please remember to affix your 2017 permit to your vehicle right away.

## New Employees in 2016

We welcomed six new employees in 2016 who have added much to our team.

Jeremy Ames became a full time captain in February.

Collin Winkel joined us as a part time deckhand in January and was promoted to full time deckhand in July.

Justin Winkel and Troy Parenteau were added as part time deckhands in the summer.

Ted McKeen rejoined CTC as a parking lot attendant and bus driver in July.

Tom Calder rejoined CTC as a bus driver in May.

*WELCOME ABOARD!*

### Business Office:

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## Looking back at 2016

The final numbers aren't in yet, but 2016 will be another record year for CTC with revenues exceeding \$1,000,000 for the fifth straight year. This year's accomplishments were due to increased business in ferry, barging, and Route One daily parking revenue. Ferry ridership is on track to exceed 2015 by approximately 15,000 people.

*Some other highlights...*

-We continue to provide free rescue services to the Town of Chebeague Island. In 2016 we made 64 transports of patients. Many of these occurred off hours - often in the middle of the night. We also provide free transport to the Sheriff's Department.

-We sold the Pied Piper to Maine Maritime Museum in February. The museum will continue to provide emergency back up services to CTC until May of 2019 while the boat (now named the Merrymeeting) is in the water. (We also have a back up agreement with Casco Bay Lines).

-We began planning for a new ferry! Our plan is to build an "Islander like" ferry at Washburn and Dougherty of East Boothbay - the builders of the Islander. Preliminary specifications have been written and we will work with the builder over the next several months to finalize the design. While we are working to get a final cost of the boat, we also are exploring financing opportunities - including possible grants and donations.

-With her rebuilt engine the Islander has been totally reliable. We

have had no unscheduled service interruptions (except for rescues).

-Working with the Towns of Yarmouth and Chebeague, CTC added two new daily ferry trips during the school year to accommodate the revised Yarmouth school schedule.

-No employee or passenger injuries were reported.

-Safety continued to be a priority with several "all hands" training drills, new equipment, and regular safety meetings. Safety drills continued to exceed USCG requirements.

-Cameras were added to the engine room and stern to assist captains in monitoring conditions and maneuvering.

-Additional carts were purchased to assist our customers.

Overall, it was a very successful year. In celebration, the first person who calls the CTC office and says "Congratulations CTC for a great year" receives a free guest ticket book.

### Cancellation/Newsletter Notices

If you believe you have signed up for our cancellation or newsletter email/text service and are not getting notification, please enroll again. Each time we send out notifications we receive many "undeliverable" notices.

*Thank you!*

## CTC PARTNERS WITH THE ISLAND COUNCIL

CTC offers several free and reduced ferry services to the Island. Some of those services are better suited by community organizations. We are pleased to transfer the administration of the following services to the Island Council.

-Assistance with ticket costs for persons who are receiving on-going medical treatment (such as physical therapy or chemotherapy) that requires frequent trips to the mainland.

-Assistance with ticket costs for persons visiting ill Chebeague residents or for Chebeague residents visiting ill family members on the mainland.

While CTC will underwrite these services, they will be administered by the Council. Please contact the Council for more info.

We are grateful to the Council for agreeing to administer these programs that fit well with their mission to assist island residents.