



What's New at CTC?

2015 - A busy year!

Annual Parking Permits

Annual parking passes have been issued for applications received to date. Unfortunately, we were unable to issue passes for the Cousins Island lot to all who applied. Please remember to affix your 2016 permit to your vehicle right away.

Congratulations!!

As we say goodbye to 2015, we would like to recognize some milestones for our employees. Please join us in congratulating the following employees on both personal and professional accomplishments!

Jennifer and Chip Corson welcomed their first child, Hayden Lee on 10/29/2015.

Amanda Campbell completed her CTC captain training. When Amanda returns home this summer she will be a qualified captain on the CTC ferry. Amanda is currently enrolled at Maine Maritime Academy - and loving it!

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As we begin 2016, we should take a moment to review the many accomplishments our company had in 2015.

Financially, 2015 is shaping up to be a strong year. Through November, revenue was up 7.5% - mostly due to the Maine Maritime Museum Pied Piper charter and very strong barging activity. Net income for the same period is up 17% over last year.

CTC has made significant investments in our assets over the last two years. So far in 2015 we invested nearly \$170,000 in our vessels and buses. Bus 4 was added in 2014 and put into service in the spring - giving more flexibility and greater backup capability. The Piper and Islander both had their five year Coast Guard Certificate of Inspection renewed in 2015.

The Dovekie also received significant attention in 2015.

After a slow start (likely due to the tough winter), ferry ridership for the year was approximately the same as 2014.

2015 was a significant year for the Islander - she celebrated her 30th birthday on April 6th with a free boat ride, a video of her launching, decorations, and snacks.

In November, CTC signed an agreement to sell the Pied Piper to the Maine Maritime Museum in early 2016. The Museum will provide emergency service to CTC over the next few years while we work to acquire another vessel.

Thanks to our customers and employees for another successful year!!

The "New" Islander

The Islander was at Royal River Boatyard for November and most of December while major repairs were undertaken.

A complete list of the repairs are posted on our website and on the Islander.

The most significant project was rebuilding the engine. The engine was 13 years old and nearing the hours where a rebuild or replacement would be needed.

As a proactive measure, the board voted to rebuild the engine now - not to wait until some ma-

major issue arose. The original estimate for the rebuild (by Caterpillar) was three weeks. However, because of the poor condition of the engine and the gear, the job actually took nearly five weeks. We are confident that the extensive work performed will allow us to operate safely and reliably for several years to come.

Many thanks to Royal River Boatyard and our maintenance crew - Mary Todd and Andrew Jackson for their great work!



INVESTIGATION INTO THE PIED PIPER INCIDENT ON NOVEMBER 13TH

As we reported last month, the CTC board appointed a committee to investigate the 11/13 incident on the Piper and to recommend changes to policies and procedures as appropriate.

The committee met with crew involved as well as a number of passengers on board that day and submitted a report to the board at their December meeting.

An action plan is being developed to implement recommended actions to improve operations.

Cancellations

If you want to be notified via email or text of ferry or bus trip cancellations, you can sign up on the "Cancellations" page on our website or call the office for more information.