



Chebeague Transportation Company

COVID-19 Service Update – Ferry Ticket Changes – Effective 6/1 May 27, 2020

In our efforts to protect our crew and passengers, CTC suspended sales of ferry tickets from 4/4 until 4/19. During this time, there was no charge for riding the ferry. On 4/20, we introduced the COVID-19 ticket books at a cost of \$30 for 10 rides – children under 12 continued to ride at no charge. We are retuning to our normal fee structure.

The following fares will be implemented effective 6/1/2020.

<u>TICKET TYPE</u>	<u>PRICE</u>
Commuter Weekly Pass (good for 7 days – Monday through Sunday) *	30.00
Commuter Monthly Pass (good for the calendar month – discounted price) *	100.00
Resident/Annual Parking Permit Holder (10 rides) **	39.00
Child/Pet – 20 rides (available to any passenger) (child -6 th birthday to 12 th birthday. Children under age 6 ride for free.)	25.00
Ten Ride (available to any passenger)	60.00
*Commuter pass can be used only in the week or month purchased. No refunds for unused rides.	
**Family members must be 21 (or under) or a spouse to qualify to use or purchase the annual parking permit holder ticket book.	

The fares are the same as implemented on January 1, 2020 with the addition of the Commuter Monthly Pass. With the exception of the Commuter passes, customers will be issued a ticket book colored coded for ticket type.

How to obtain tickets: The ticket book has 10/20 detachable tickets. To purchase, call the CTC office (846-3700) during regular business hours Monday through Friday 9AM – 4PM and pay with a credit card. If you prefer to use a check, you may deposit the check in the mailbox attached to the CTC office building at 16 North Road or mail it to our office. The tickets will be on the ferry the next morning during the business week. Be sure to purchase tickets in advance if you are traveling on the weekend since our office is closed Saturday and Sunday.

Commuters: Instead of issuing ticket books, we will provide you with a pass (ID card) with your name and the expiration date on the pass (either weekly or monthly). You may use the pass as much as you want during the valid period. The pass is not transferable or refundable.

To purchase the Commuter Pass: If you want to receive the commuter pass, please call the office and purchase at least one business day before effective date. For, example, if you want to use the pass Monday – Friday, please purchase on the prior Friday.

If you have COVID-19 tickets remaining, you can use them through June 30th. Effective 7/1, you may trade in unused tickets and their value will be credited toward one of our usual ticket books.

We recognize the extra demands this imposes on CTC travelers but the safety of everyone amid the current COVID-19 crisis is our most important goal. Please pitch in and help us all to remain healthy and please be kind to our frontline employees – they are doing their best under difficult circumstances. Contact General Manager Carol Sabasteanski (207-319-3061) if you have questions, concerns or suggestions.