



# What's New at CTC?



## Annual Parking Permits

Please remember to affix your 2020 sticker to your vehicle. If you have not paid for a 2020 sticker, you are subject to daily parking fees.

***The deadline for receiving full payment for 2020 is March 31st.***

## **Use the Bus!**

All customers are welcome to wait for the ferry on the bus.

Don't walk up the hill on a cold day, climb on the bus and we will drop you off at the parking lot entrance.

From 2010 to 2013 we regularly ran an article "CTC Staff in the Spotlight" that profiled each of our employees. We have a lot of new faces since then, so we will start running that piece again beginning next month.

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# Thank you, Martha!

## **A Tribute to Martha Hamilton Doughty**

### **Who Made It All Work**

A decade ago, when she was serving as president of the CTC board, Martha led the search for a new general manager. When the board voted to award the job to Carol Sabasteanski, Martha volunteered to help with the transition. She never left.

Martha quickly decided that the job of office manager was a lot more fun than being CTC president so she agreed to become wingman for Carol -- and, while she was at it, occasional deckhand, cruise organizer and the friendly voice on the other end of the phone when customers called. She modernized payroll and records management, organized mainland and island employees, learned maritime, labor and environmental regulations, helped CTC become a non-profit, solved untold conflicts, and unraveled the mysteries of barging schedules.

Martha answered a million questions from first-time travelers to the island ("How do I get to the wharf?"), located lost groceries, gloves and even a few kids, juggled the delivery of vans, trucks and construction materials, reassured worried wedding parties, read the riot act to rule-breakers, and in all ways, demonstrated



CTC's commitment to serve the Chebeague community day in and day out.

CTC has grown over the years and Martha has played a strong leadership role in that growth, tending to the myriad of details that allow our crews to perform at peak efficiency and our customers to enjoy safe and dependable service.

Now that CTC is running smoothly, Martha thinks it's okay to depart. She plans to help husband Nathan with his island enterprises, spend more time with her dogs -- and she will continue her critical volunteer work as part of the Chebeague Island rescue squad.

For Martha, 10 years on the CTC team have gone by quickly (some days faster than others).

On behalf of all of us at CTC, and everyone who depends on CTC's services, thanks, Martha.

## **Independence is in service !**

As our year-round customers know, the new year brought the new boat. The Independence went into service on January 4th. The crew spent several days training on her and performing safety drills before she began transporting our passengers.

While there are many similarities to the Islander, there are also several differences. Perhaps the biggest difference is the size of the wheelhouse. Captains have a great line of sight to the float while docking and can run the boat from either the port or starboard side. Overall, the crew is pleased with the new ferry and has become very comfortable running her.

The Islander was hauled at Royal River Boatyard where she had her biennial Coast Guard hull inspection. She will be there for several months while Maintenance Manager Mary Todd and her crew work to give her much needed "love" (as Mary would say!).