



CHEBEAGUE TRANSPORTATION COMPANY

December 2018

What's New at CTC?

Holiday Schedule Christmas and New Year's Day

Bus Leaves Route One	Ferry Leaves Chebeague	Ferry Leaves Cousins
7:45 AM	8:00 AM	8:15 AM
9:45 AM	10:00 AM	10:15 AM
11:45 AM	NOON	12:15 PM
4:30 PM	4:45 PM	5:00 PM
6:00 PM	6:15 PM	6:30 PM

Service Cancellation

While CTC recognizes that many people rely on our service to get to school or work, we must always consider safety first. Please review our policies below and use one of our communication channels to stay informed about service interruptions.

Bus Service: If school is cancelled in Yarmouth, the first bus of the day is automatically cancelled. There will not be a notice of this trip's cancellation. Any other trip cancellations will be communicated as soon as possible.

Ferry Service: When making a decision to cancel a boat trip, we will consider not only the ability of the boat to run in the storm, but also our passengers' ability to safely board the boat. Therefore, conditions where the wharves, ramps, and/or floats are unsafe will result in a ferry trip cancellation. This would include; high winds making the floats rock

dangerously (usually at Cousins), storm surges that put the top of the Stone Wharf under water, and excessive ice and/or snow on ramps, floats, or wharves.

When adverse weather conditions force CTC to consider cancelling a ferry and/or bus trip, the company will make every effort to notify our customers as soon as possible.

As soon as the decision is made, the information will be posted to the CTC's website and Facebook page. An email will also be sent to Chebeague.org for posting. Emails and texts will be sent to those who registered on our website to receive notification.

CTC intends to make the decision as soon as possible and post it at least 60 minutes before the scheduled trip whenever possible.

Safety First!!

Free Boat Days

December 8th and December 15th. Ride the ferry for free and finish your Christmas shopping!

Snow Removal Services

John Wilkinson, CTC bus driver, is offering personal snow removal services at both the Route One and Cousins Island lots. If you would like to have your vehicle cleaned off after a storm, John can help! If you are interested, call John at 671-8305 for more information about his services.

Receiving texts/emails when a CTC service is cancelled...

Customers wishing to receive a cancellation update via email or text should register on the cancellation page of the CTC website.

Employee Birthdays

Bo Ramsey—12/3

Have a good one!

Annual Parking Permits

We will mail the 2019 permits in mid-December. Please remember to affix your permit to the bottom driver's side of your windshield by early January. We expect many more applications than available spaces for the Cousins Island lot. Those who applied for Cousins but did not receive a permit will be issued a Route One permit. Appropriate refunds will be issued.

When the Bus is Cancelled.....

Route One parking customers should park on Cousins Island if the bus has been cancelled but the ferry is still running. Vehicles should be returned to Route One as soon as possible.

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