What’s New at CTC?

Holiday Schedule
Christmas and New Year’s Day

<table>
<thead>
<tr>
<th>BUS LEAVES</th>
<th>FERRY LEAVES</th>
<th>FERRY LEAVES</th>
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<tbody>
<tr>
<td>ROUTE ONE</td>
<td>CHEBEAGUE</td>
<td>COUSINS</td>
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<tr>
<td>7:45 AM</td>
<td>8:00 AM</td>
<td>8:15 AM</td>
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<td>9:45 AM</td>
<td>10:00 AM</td>
<td>10:15 AM</td>
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<tr>
<td>11:45 AM</td>
<td>Noon</td>
<td>12:15 PM</td>
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<td>4:30 PM</td>
<td>4:45 PM</td>
<td>5:00 PM</td>
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<tr>
<td>6:00 PM</td>
<td>6:15 PM</td>
<td>6:30 PM</td>
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Free Boat Days
December 3rd and December 10th. Ride the ferry for free and finish your Christmas shopping!

DESIGNATED COMMUTER PARKING
NOW IN EFFECT AT THE COUSINS ISLAND PARKING LOT

When adverse weather conditions force CTC to consider cancelling a ferry and/or bus trip, the company will make every effort to notify our customers as soon as possible.

As soon as the decision is made, the information will be posted to the CTC’s website and Facebook page. An email will also be sent to Chebeague.org for posting. Emails and texts will be sent to those who registered on our website to receive notification.

CTC intends to make the decision as soon as possible and post it at least 60 minutes before the scheduled trip whenever possible.

Route One parking customers should park on Cousins Island if the bus has been cancelled but the ferry is still running. Vehicles should be returned to Route One as soon as possible.

If the weather takes a sudden turn for the worse, CTC may be unable to observe the 60 minute rule when passenger and/or employee safety is a concern.

Customers wishing to receive a cancellation update via email or text should register on the cancellation page of the CTC website.

CTC has been reviewing our Passenger Fare Policies (posted on the ferry and our website) to determine if some changes are warranted. As a result, we have asked the Island Council to assume responsibility for the following policies:

- Assistance with ticket costs for persons who are receiving on-going medical treatment (such as physical therapy or chemotherapy) that requires frequent trips to the mainland.
- Assistance with ticket costs for persons visiting ill Chebeague Residents or for Chebeague residents visiting ill family members on the mainland.

CTC will donate tickets to the Council each year. The Council will administer these programs through its Samaritan Fund.

The change is effective January 1, 2017. We are grateful to the Council for agreeing to administer these programs that fit well with their mission to assist members of the community.

See the “Notes From the Council” article in this month’s Calendar for more information.