



Chebeague Transportation Company

Freight Handling on the Ferry and Bus

June 25, 2020

CTC crew members will resume loading freight on the ferry and bus effective tomorrow, June 26th. This return to our normal procedures was made after consulting with our physician advisors regarding the risk to our crew in handling cargo. We have also solicited the views and support of the CTC staff before making this decision.

Our objective is to reduce possible COVID contact exposure to passengers and crew. Our crew will wear gloves, unlike most passengers. Crew loading of freight will reduce the amount of passenger contact with personal freight of others when cargo is loaded on the boat and unloaded on Chebeague.

On the Ferry

The boat crew will resume its normal procedure of loading personal freight before any passengers board the ferry. As always, bulky commercial freight must be loaded by the customer. The crew will load small deliveries (for example, NAPA deliveries) that are left on the float.

All freight will be loaded by the crew upon arrival of the ferry at Cousins. In the event that a second ferry trip is needed because of an excess of passengers, and your freight has been loaded on the first trip, be confident that your freight will be unloaded at Chebeague and waiting for you on the Stone Wharf when you arrive.

On the Bus

Bus drivers will be available to assist with freight as they have done in the past. If you have a large amount of freight, please deliver the freight to the wharf first and then return to take the bus. This will reduce the amount of time for loading and also reduce the number of people handling your cargo.

Please remember: Our employees are not required to lift more than 50 pounds and are not required to handle freight if they are concerned about the size or nature of the item.

Thank you for your understanding and cooperation!

We recognize the extra demands COVID-19 protocols impose on CTC travelers but the safety of everyone amid the current crisis is our most important goal. Please pitch in and help us all to remain healthy. Please be kind to our frontline employees – they are doing their best under difficult circumstances. Contact General Manager Carol Sabasteanski (207-319-3061) if you have questions, concerns or suggestions.