



# Chebeague Transportation Company

## COVID-19 Service Update – Bus Service will resume June 1st May 18, 2020

As we respond to the COVID-19 pandemic, CTC relies upon safety guidance from both state and federal governments. Our primary goal is to protect our employees and our passengers. We have implemented many changes to our operations to achieve this goal. We expect that during the foreseeable future we may need to modify our policies and services to best respond to the changing situation. Following are current updates on our services:

**Ferry Service:** We will continue to require masks, use special tickets (purchased in advance through the CTC office), have passengers handle their own freight, and limit the passenger count to 20 people per trip. With better weather, we may allow additional passengers on the bow and upper deck on certain trips to minimize the need for running two trips – while still maintaining recommended social distancing. No bicycles allowed on ferry. Round trip ferry tickets are not available at this time.

**Bus Service:** Our bus service presents a significantly greater risk for personal contact than our ferry. We have sought guidance from the State of Maine regarding resuming our suspended bus service. We are advised that we can resume bus service on June 1st **only to residents of Maine and to out-of-state residents who have completed a 14-day quarantine in Maine prior to arriving at the Route One lot to ride the bus.** Given this guidance, we expect to resume bus service on June 1st only for those who meet these criteria. People arriving at our Route One parking lot from out-of-state who have not completed a 14-day quarantine in Maine may not ride the CTC bus. They will need to find other transportation to the ferry. Once they have completed their 14-day quarantine, they are welcome to use the bus service.

We realize the logistical difficulties this creates for returning seasonal residents of Chebeague. Therefore, **we are offering a barging discount to Route One annual parking permit holders.**

If you have an annual Route One parking permit and are coming to the island from out of state (without having quarantined in Maine), we will provide a \$50 barging discount if you book a round trip and reserve a return barge trip for your vehicle immediately upon completion of your 14-day quarantine. Traveling to the island, you will be expected to ride in your vehicle on the barge to limit any exposure to others.

### Protocols for riding the CTC bus

1. All passengers must wear face masks and gloves (these will be provided if you do not have them, we ask for a \$5 donation which will be given to the island's food pantry).
2. Social distancing will be enforced. The number of passengers allowed per bus trip will be reduced to approximately 9. Seats will be blocked off to ensure social distancing. Multiple trips to ferry will be made as necessary.
3. Passengers will board the bus in order. The first passenger to board the bus will sit at the rear of the bus, and so on toward the front. The bus driver will be the last person to board the bus.
4. The bus driver will be the first person to leave the bus at the destination and passengers will leave in the reverse order of boarding.
5. CTC crew will not handle passenger freight. Please adhere to social distancing while loading and unloading your freight.
6. The bus will be disinfected after each trip.

### Credits or refunds for Route One parking permits

At this time, no credits or refunds will be given. The Board will continue to evaluate this matter as the situation develops.

**Parking Lots:** We have begun collecting daily parking fees at the Cousins Island lot and continue to evaluate best practice for collecting daily fees at the Route One lot. This will be implemented soon.

We recognize the extra demands this imposes on CTC travelers but the safety of everyone amid the current COVID-19 crisis is our most important goal. Please pitch in and help us all to remain healthy and please be kind to our frontline employees – they are doing their best under difficult circumstances. Contact General Manager Carol Sabasteanski (207-319-3061) if you have questions, concerns or suggestions.