



Chebeague Transportation Company

COVID-19 Service Update – Route One Parking and Bus Procedures May 30, 2020

CTC is continually reviewing our procedures to identify areas where we can make adjustments to promote safety through social distancing. We realize these new guidelines are significant changes to our normal operations. We ask for your cooperation. The following procedures are in effect for our Route One parking lot and bus service. Bus service resumes on June 1st. We have 9 seats available on the bus. (Family members can occupy one seat.)

PLEASE NOTE: We are able to provide bus transportation to only Maine residents and people from other states who have quarantined for 14 days in Maine (per direction from the Maine Department of Economic and Community Development).

Purchasing Parking Tickets in Advance

- Parking tickets can be purchased in advance with a credit card by calling the CTC office (207-846-5227) Monday – Friday from 9AM to 4PM. You will be emailed a receipt to place on your dashboard. Additionally, the receipt will be on file at the Route One lot.
- Parking tickets will also be sold at the lot. Credit card payments are encouraged.

Arriving at the Route One Lot

- Turn left immediately after entering the lot and pull up next to the concrete island parallel to the bus.
- Remain in car, the driver will come to your car, sell you a parking ticket (if needed), and explain procedures,

Loading your freight and boarding the bus

- If you have a great deal of freight, please drive it down to the Cousins Island wharf and unload there.
- Masks are required on the bus. Disposable gloves and hand sanitizer are available. We ask for a \$5 donation to the island's food pantry for masks.
- Because of capacity limits on the bus, spaces on the parking island have been marked. Example: If you are third in line, you will unload your freight in the space marked #3. Once you have unloaded, park your car and return to the line.
- No freight will be loaded until the driver gives instructions. Passengers must load and unload their own freight.
- Limited bus seats are available to ensure social distancing, and available seats are numbered 1-9.
- NO BICYCLES ARE CURRENTLY ALLOWED ON THE BUS OR FERRY.

Arrival at Cousins Island

- The driver will give instructions on leaving the bus and unloading your freight.
- The ferry can transport 20 passengers. When you unload, go to the next available marked space on the right side of the wharf. Leave a bag there to mark your place in line.
- Take your freight down to the float and then go back and remain in line.
- The deckhand will instruct you on boarding the ferry.
- **Important note: Ferry tickets must be purchased in advance through the office.** Tickets can be mailed to you or sent to the ferry where they will be available when you board.

On your return from Chebeague

- When you disembark from the ferry, walk up the ramp to the wharf and line up next to numbers 1-9 along the railing– right side as you are leaving the wharf.
- Follow driver's instructions for loading freight and passengers on bus.
- At Route One, follow driver's instructions on unloading.

Thank you for your understanding and cooperation!

We recognize the extra demands this imposes on CTC travelers but the safety of everyone amid the current COVID-19 crisis is our most important goal. Please pitch in and help us all to remain healthy, Please be kind to our frontline employees – they are doing their best under difficult circumstances. Contact General Manager Carol Sabasteanski (207-319-3061) if you have questions, concerns or suggestions.