



What's New at CTC?

CTC Annual Members' Meeting

The 2nd Annual Members Meeting held on 7/18 was well attended. Following are the highlights:

- * President Mike Conroy called the meeting to order and started the meeting by recognizing current and past directors. Mike also recognized the contribution of CTC employees and asked for a moment of silence to remember long time employee Captain Leon Hamilton.
- * **Carol Sabasteanski presented the Treasurer's Report. 2014 was a profitable year for CTC.** The company made significant investments in its boats and buses to ensure our service is reliable.
- * **In the President's Report, Mike discussed the highlights of 2014:**
 - The successful conversion to a 501 (c) (3) nonprofit corporation.
 - The implementation of a new ticketing/credit card system,
 - The inaugural donated cruise to an island organization.
 - The implementation of a more comprehensive safety program.
 - An extensive, focused effort on maintenance.
- **The continued refinement of CTC's Strategic Plan.**
- * Mike discussed in detail the Strategic Plan which was developed in 2014. Particular focus will be on replacing the back up vessel and re-visiting the restrictions under which the company operates.
- * As our boats and buses age, the company is faced with making significant repairs and improvements. In 2014 a detailed list of past, present, and future maintenance needs was created. Working with employees, vendors, and the Royal River Boatyard, the work was monitored and tracked to improve our planning in the future.
- * **In the General Manager's Report Carol provided an update on 2014 goals, a service report, customer service program statistics, and other 2014 activities. Highlights included:**
 - Website had 25,000 visitors.
 - The Facebook page now has over 500 followers.
 - The monthly newsletter is emailed to 125 people.
 - The email group receiving cancellations/notices is 520 people.
 - CTC successfully underwent a Compliance Audit by State Police.
 - The Route One shed and freight shed had improvements.
 - The CTC office moved to 16 North Road.
- * After the election of directors and the clerk of the corporation, the meeting was adjourned.

Election of Board Members

Three current board members were reelected at the Annual Meeting for another three year term. Thanks to Sue Sawyer, Wayne Dyer, and Christopher Neumann for continuing to serve the company! John Wilson was reelected as clerk of the corporation.

Freight should be delivered to the ferry before the noon boat and should identify the recipient.

Events on the Island - Let us Know!

Please let the CTC Office know if you are having group travel on our buses/ferry. We definitely need to know if 15 or more people will be traveling so we make the trip as comfortable as possible for everyone!

Business Office:

(207) 846-5227/846-3700
16 North Road, PO Box 27
Chebeague Island, ME 04017
chebeaguetrans@gmail.com
chebeaguetrans.com

Accessing the Wharf At Cousins Island

Summer months are busy on the Island, and especially busy on the Cousins Island wharf as CTC buses and other vehicles load and unload passengers and freight for the ferry. In order to keep the process as quick and safe as possible, please:

- ⇒ Wait for passengers in the CTC parking lot.
- ⇒ If possible, drop passengers in the parking lot instead of on the wharf.
- ⇒ **Don't drive down to the wharf to leave freight if you can carry it from the parking lot.**
- ⇒ **Don't back up the hill.** Turn around at the bottom.

Thanks for your help!

CTC Officers Elected

The CTC Board held a brief meeting after the Annual Members Meeting to elect officers as follows:

Mike Conroy, President; Susan Stranahan, Vice President; Christopher Neumann, Vice President; Sue Sawyer, Treasurer.