

# What's New at CTC?

## CTC Staff in the Spotlight

### Darren Hillicoss



Captain Darren has worked for CTC for 15 years—10 as captain.

Darren was born on Bailey Island. He moved frequently while growing up, even spending 4 years in Europe while his dad worked there. Darren attended Drexel Univ. for 2 years before graduating from college in CA with a degree in computer science.

While living in CA Darren returned to CT for his sister Kim's (Munroe) wedding. Kim's friend, Cheryl, was a member of the wedding party as well. Darren caught the garter, Cheryl caught the bouquet, and they were married 16 months later!

Both during and after college, Darren worked in restaurant management. He and Cheryl settled in the San Jose area where Darren managed restaurants for 10 years and Cheryl earned her Master's degree.

The 1987 California earthquake, which struck very close to their home, was a life changing event for the Hillicoss family. Cheryl and Darren decided to move. After repairing damages to their home and selling it in a soft market, they moved to Chebeague. Darren began working at CTC. Cheryl works as a Developmental Therapist—working with children with developmental issues.

Cheryl and Darren have one son, Ben, who attends Greely High School. Darren says the best part of his job at CTC is that he gets to work with the public.

*Thanks Darren!*

## Unloading/Loading at Cousins.... the best procedure?

We all agree that there is no perfect system for everyone to comfortably load and unload passengers and freight at the Cousins Island wharf. We are trying to determine the method that is most convenient, least confusing, and safest for all concerned. Unfortunately, we do not have a consensus.

The bus drivers strongly feel that the current method (backing around and pointing up the hill) is the safest and most efficient method. It allows them to back around as soon as they arrive, reducing the possibility of a car or pedestrian being positioned behind them without their knowledge. It also allows them to leave as soon as they are loaded, best serving the needs of the bus passengers and allowing the drivers maximum time between boats to load and unload. (Some trips have a quick turn-around. Our drivers have to sell parking tickets and boat tickets as well as unload and load freight between each run. In the summer, this can be challenging, to say the least!)

Bus passengers want to unload and

load as quickly as possible, so they can get to the Route One lot and make their appointments.

Blanchard customers want to be able to drive to the wharf, unload, and then park in the lot.

People meeting the boat to pick up people or freight want to be able to park on the wharf and wait.

We want to accommodate everyone.

We are continuing to evaluate the situation. We recognize the need for a consistent procedure, with supporting signage. However, we want to make sure we make the right decision. The Board has been considering the issue at our monthly meetings.

Until further notice, the bus will continue to back around and face up the hill upon arrival. Persons with vehicles are asked to make every effort not to block the bus in this effort. If necessary, the driver may ask you to temporarily move your vehicle so the bus can get in position.

*Thank you for your cooperation!*

**New Bus?** Nearly 90% of our bus trips carry less than 14 people. We are considering purchasing a small bus in the near future that would provide a more comfortable and cost effective transportation solution for these trips. Stay tuned!

Bus	Christmas Day Schedule		New Year's Day Schedule	
	Leave Chebeague	Leave Cousins	Leave Chebeague	Leave Cousins
7:45 A.M.	8:00 A.M.	8:15 A.M.	8:00 A.M.	8:15 A.M.
9:45 A.M.	10:00 A.M.	10:15 A.M.		
11:45 A.M.	12:00 Noon	12:15 P.M.	12:00 Noon	12:15 P.M.
4:30 P.M.	4:45 P.M.	5:00 P.M.	4:45 P.M.	5:00 P.M.
7:00 P.M.	7:15 P.M.	7:30 P.M.	7:15 P.M.	7:30 P.M.



### Cancellations

Remember to sign up for an email or text cancellation notification if you want us to contact you. Sign up on our website or contact the office.

### Commuter Parking

Please remember the designated area for weekday commuters. The location is posted on the Islander and our website.

### Free Boat Days!

As our holiday gift to you, CTC will provide free ferry service on December 10th and 17th.

### Cart Safety

*Carts should not be left on the float if it is windy or storming. They might roll off the float!*

### Handicapped Parking

Signs will be going up soon for handicapped parking at the Blanchard Lot.

#### Business Office:

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