



**November 23, 2020,**

The Chebeague Transportation Company continues to make the safety of our employees and passengers our highest priority. In doing so, we are operating under protocols designed to keep everyone as safe as possible during the Covid-19 pandemic. As we are seeing cases rise throughout Maine and the country, and people consider travelling for the upcoming holidays, we want to remind our customers of some of the changes we have made to our operation as well as new State-ordered restrictions. Now is not the time to let our guard down!

**Masks** or cloth face coverings are required to be worn at all times on our ferries, busses and on the piers used to access our ferry. The only exceptions are for children 2 years old or younger or people who have underlying medical issues that prevent them from wearing a mask. This follows Maine CDC guidance.

**Tickets** must be purchased in advance of boarding the ferry. This allows minimal close interaction between crew and passengers, following CDC guidance. We encourage people to use our online store, which is accessible from our website at [www.chebeaguetrans.com](http://www.chebeaguetrans.com). Our **Charge Sheets** should not be used in place of tickets!

**Windows and/or doors** will be opened for ventilation on the boat and the bus when it does not jeopardize crew or passenger safety. Along with mask wearing, the CDC identifies ventilation and air exchange as crucial to preventing transmission of the virus.

Boat and bus crews continue to be vigilant in **Disinfecting** surfaces regularly.

**Hand Sanitizer** is available at the tops of the ramps on Cousins and Chebeague and is available on the bus. Touchless hand sanitizer stations will be installed on the ferry.

We continue to operate with a **Reduced Passenger Count** and, thanks to an exemption given by the Coast Guard, are able to open our upper deck without the required upper deckhand as long as we keep our total passenger capacity at 32. This allows more outdoor space for people to ride safely. (It may be chilly, but outside is safer.)

Our **Bus Boarding Procedure** at the Rt. One parking lot and Cousins has been implemented in an effort to minimize close contact between passengers and drivers. Healthy drivers are critical to our service.

Per Governor Mill's order, people travelling to Maine from out of state, including Maine residents, must **Quarantine** for 14 days upon entering the state, or have a negative Covid-19 test within the prior 72 hours of entering Maine. The only exceptions at this time are people travelling from New Hampshire or Vermont. People travelling to quarantine on Chebeague may ride our ferry but may not use our buses.

We are still operating under a **Reduced Ferry Schedule**, both to maintain resiliency of operations in limiting our daily crew exposure as well as to reduce operating costs. Our net income is down over half a million dollars thus far in 2020 as compared to 2019 and we are expecting negative effects of the pandemic on our revenue to continue for the foreseeable future.

**Stay safe, be well and Happy Thanksgiving!**

*We recognize the extra demands COVID-19 protocols impose on CTC travelers but the safety of everyone amid the current crisis is our most important goal. Please pitch in and help us all to remain healthy. Please be kind to our frontline employees – they are doing their best under difficult circumstances.*