



Chebeague Transportation Company

CTC policies regarding delinquent accounts, charging ferry fares, and returned checks

At their September 15, 2011 meeting the CTC Board adopted the following policies to be effective November 1st, 2011

- ◆ Finances charges will be assessed on all past due accounts beginning at 30 days. (This is a restatement of current policy).
- ◆ Customers with accounts (of any kind) greater than 90 days past due will not be issued an annual parking pass or allowed to use CTC barging services until invoice is paid in full.
- ◆ Customers who have not paid their annual parking fees in full by April 30th each year will not be allowed to defer any portion of the parking fee the following year.
- ◆ Customers who have not paid their annual parking fees in full by September 1st each year will be considered to be a daily parking customer and subject to daily parking fees and/or towing. (For accounts not paid for 2011, the effective date of this policy will be 11/1/2011).
- ◆ Passengers who charge boat fares will be charged their usual rate if the fare is paid within 24 hours.
- ◆ Passengers who charge boat fares will be charged at the full fare adult rate for any charge greater than 24 hours. This includes all passengers over 5 years of age.
- ◆ Returned checks will be assessed a \$25.00 fee.
- ◆ CTC may refuse to accept checks from customers who have 2 or more returned checks in a calendar year.

Exceptions may be made to these polices on a case-by-case basis.

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