



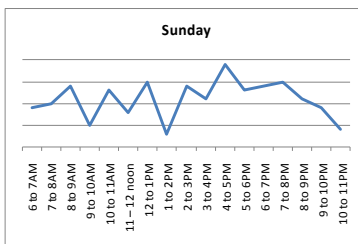
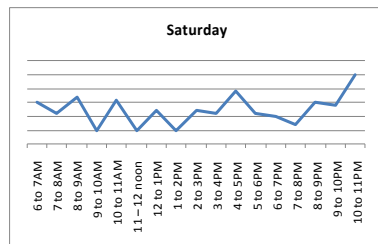
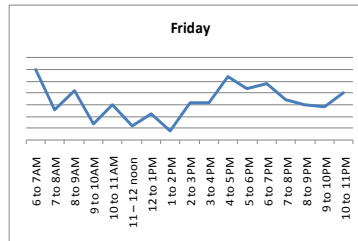
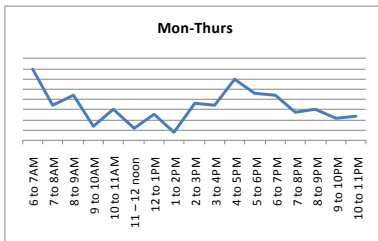
# What's New at CTC?

## Ferry and Bus Schedule Changes

We have several important changes to our ferry and bus schedule that will be effective June 21st—the first day of summer. The changes and explanation of the reasons for the changes are included in the May Island Calendar, posted on the CTC website, and available on the ferry. It is important that our customers review these carefully since there are several changes to the current schedule. The charts below represent the most important ferry times from the survey. These results were critical to the development of the new schedule.

### Your answers to:

### “What are the most important times of the day for the CTC ferry to operate?”



## Summer Rates Take Effect May 15th

Rates for the period from the first of May 15th to September 30th will increase to the 2010 level on May 15th with a slight reduction in children and pet fares. Additionally, the Board of Directors voted at their April meeting to increase the age limit for free fares for children from the first birthday to the sixth birthday. The change is a result of the input from our customers on the high cost for families to use our service. The rate structure is posted on the CTC website, on the ferry, and is included in the May Island Calendar.

## Commuter Parking Spaces

*Hopefully the last snow has fallen! Therefore, we will suspend having designated commuter parking spaces for the summer. Thanks to everyone for cooperating with the parking arrangement this winter!*

## CTC Staff in the Spotlight

John Ash



John is a Chebeague resident and has worked for CTC since 2002, currently as a bus driver. John graduated from Cornell University with a degree in mechanical engineering. During his college days he was an exceptional athlete, He competed in Olympic rowing trials in 1956, winning second place. John received his MBA from The Wharton School at the University of PA. He spent 26 years in the Navy, first as an enlisted man and then in the Reserves where he retired in 1979 as a Captain. John worked in aviation for nearly 40 years. At the Boeing Company he was a test pilot. At American Airlines he was a pilot and retired as Captain. In 1980 he received a Captain Merchant Marine license with radar endorsement. For the first 10 years of his retirement, John lived in VA, sailing to Maine each summer. John has two children with families. His son Jay lives in PA and daughter Robin in VA. John is one of CTC's most complimented employees, his helpfulness and dedication are much appreciated by our customers

*Thanks John!*

## Barging and Freight Fee Schedules

We have published 2011 barging and freight fees. The fee schedules can be found on the ferry and the CTC website. This year we have reduced or eliminated many fees for personal freight and expanded the commercial freight schedule. We encourage customers to transport commercial freight or large personal freight items on the barge whenever possible.

## Restrictions on Ferry Service

CTC operates under a number of restrictions. The restrictions on our ferry service are:

- The first boat cannot arrive at Cousins before 6:30AM.
- The last boat cannot be scheduled to leave Cousins after 10:45 PM
- We cannot operate more than 11 ferry trips per day or 71 per week, including unscheduled trips (except rescues).

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