



What's New at CTC?

CTC Staff in the Spotlight

Paul Chesley



Paul Chesley celebrates his 9th anniversary as a bus driver for CTC on April 1st. Paul was born in Rockland and grew up in East Sumner, graduating from Buckfield High School. Much of his extended family continue to reside in the Western Maine town and Paul still owns 100 acres of woodland there.

After high school, Paul joined the Navy and then attended SMVTI to study industrial electricity. He retired after spending 35 years working at CMP, rising to the position of "Maintenance and Test" Supervisor for the Southern Division. In this position he was responsible for all of the sub-stations in the division.

Paul and his wife of 49 years, Elizabeth, have lived in Cumberland for 25 years, raising 6 children. Elizabeth is a retired emergency room nurse who does CPR and Paramedical training. Paul has 7 grandchildren and 2 great-grandchildren, many of whom are still in Maine. Paul says he likes the flexibility of his job, loves driving a bus, and, of course, likes the people he meets.

Thanks Paul, and Happy Anniversary!

Another Survey....

In our 2010 customer survey we asked if we should add ferry trips. 30% of respondents said that the schedule was fine as it was. 31% said we should reduce trips if it would save customer costs. 32% felt we needed more evening trips. 5% said we should add afternoon trips, and 6% thought we should add morning trips. In response to the desire for more evening trips, we added the 8PM trip Monday through Thursdays. CTC is evaluating its ferry schedule. As promised, we are asking for your input into the process. There is a copy of the

survey included with the Island Calendar. Please take a minute to complete it and mail it to the office or drop it off there. We would be more than happy to come pick up the survey at your home as well. Surveys can also be found on the Islander and at ctccustomersurvey.com.

We prefer that you use the online survey if possible, since it makes compiling the results much easier for us. Please take this quick survey and return it to us by April 15th.

Thanks for your help!

Personnel and Board Changes at CTC

We are very pleased to announce that Martha Champagne has accepted the Office Manager position. Martha has been filling in as temporary Office Manager since January and has done an excellent job. She will continue to be a strong asset to the Company. Martha resigned from her position as a CTC Board Member at the March Board meeting.

Susan Stranahan, who has been serving as acting President during Martha's leave from the Board was elected President of the Company at the March meeting.

Cap Leonard was elected by the Board to the position left vacant by Martha's resignation. He will complete her term which expires in 2013.

Willie Doyle, Mainland Director, resigned from his position on March 19th. We wish Willie all the best in the future. Customers should feel free to call the bus driver at the Route One lot or the parking attendant at the Blanchard lot if they need some type of assistance.
Bus Driver—Route One—(207) 232-1964
Parking Attendant—Blanchard Lot—(207) 846-3778

Interested in Catering a Cruise?

CTC plans to offer snacks, lunches, and even dinners on charters and cruises. If you are interested in providing these services, call the office from more information.

Change in Phones

CTC is upgrading our phone system. In the process, the information number, 846-3700 will now be answered in the office.

Call the Office to Book Barging

Remember that barging season is coming up. Our crew is currently working on the Dovekey and the barge to have them launched in Mid-April. Barging will be booked and managed through the office. Please give us a call if you have questions or want to book a date.

Spring is here...

let's talk Cruise!

Our crew is planning for the summer and soon the Pied Piper will be dry-docked and prepared for the season. We have spent lots of time talking about how we can better utilize her, and are planning to offer cruises and charters this summer. If you have any ideas for cruises, or are planning a big event and want a charter, let us know. We can serve beer and wine as well as snacks and dinners on board. Let's Party!

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