



# News from CTC!

## Election of

### Board Members

Kendra McKinnon was re-elected to a second term on the board. Donald Buxbaum was also elected to the board. Lew Holman was re-elected as clerk of the corporation.

### CTC Officers

The CTC Board held a meeting after the Annual Members Meeting to elect officers as follows:

John Rent, President;  
John Birkett, Treasurer;  
Susan Stranahan, Vice President;  
Lew Holman, Vice President.

**THANKS to our outgoing board member - MICHAEL HOLANDER!**

### Job Opportunities

CTC has openings for part time deckhands, captains, bus drivers and lot attendants! Contact our office for more details and to apply.

#### Business Office:

(207) 846-5227/846-3700  
16 North Road, PO Box 27  
Chebeague Island, ME 04017  
chebeaguetrans@gmail.com  
chebeaguetrans.com

### CTC Annual Members' Meeting

The 8th Annual Member Meeting held on 7/21 was well attended. Following are the highlights:

President John Rent called the meeting to order and started the meeting by recognizing current and past directors. He also recognized and thanked CTC's retired general manager, Carol Sabasteanski, for her decade of dedicated service. Last (but not least!), he recognized the contribution of CTC employees and their commitment to customer service and safety, especially as front line workers in during this pandemic.

John Birkett presented the Treasurer's Report. 2020 was a very difficult year financially with revenues from operations dropping to \$750,782 and net losses of \$373,946. Current assets at year end were \$851,406—a relatively strong position given the loss in revenue we had—which was made possible by sound financial management along with grants received during the pandemic.

In the President's Report, John Rent acknowledged that 2020 was a year of difficult decisions and challenges for CTC and the community. Looking ahead to 2021, he shared the board's goals of regaining and maintaining financial strength and improving relationships with the town and our community.

General Manger Matt Ridgway presented the Service Report, a review of other 2020 accomplishments, and a look ahead at 2021:

#### 2020 Accomplishments

We still have a transportation company! After well over a year of plummeting revenues, we have managed to stay afloat and are looking forward to a successful 2021. In 2020, we were able to continue to provide free emergency transport for the town. Despite the continued difficulties posed by the decades of not dredging, is able to provide this service 99.5% of the time.

#### Focus on Safety

All crew members participated in regular safety trainings. We participated in industry conventions (remotely) which helped us keep up with changing regulations and best practices, both having to do with the pandemic and regular operations. Participating in meetings with both Yarmouth and Chebeague, we are continuing to explore options and push for solutions to provide safer and more comfortable access for all our passengers. By following CDC guidance and developing safe transport protocols, we had no known transmission of Covid-19 on our ferries and no unscheduled service interruptions.

#### 2021 Priorities.

Priorities for the current year include: 1) Improve communications through remodeling our website and improving our presence on social media, 2) Implement a new ticket system to make ticket sales more efficient and seamless for our passengers and crew. 3) Continue to work to keep fares as low as possible while maintaining sufficient revenue to remain financially secure, understanding that expenses are likely to rise significantly this year.

After the election of directors and the clerk of the corporation, the meeting was adjourned.

The financial statements, slide presentation, and meeting minutes can be found on the Members page of our website. The page is password protected. Members should email the office if they need the password.

## Why Does the Ferry Still Have Boarding Time Restrictions?

The passenger vessel industry is highly regulated and every year sees more stringent enforcement of rules. During the pandemic, we changed our boarding policies and passenger access was restricted to specific boarding times.

In order to comply with federal law, the Coast Guard has advised us we need to continue to restrict access to our ferries. Anytime passengers are allowed access to the ferry, whether underway or tied to the float, we are required to have a full crew (one licensed captain and one deckhand) on board or on the pier.

The crew prepares for boarding passengers 15 minutes prior to departure and allows passengers to board no later than 10 minutes prior to departure.

## August Employee Birthdays

Matt Ridgway - 8/17

David Etnier - 8/29