



# What's New at CTC?

## 2020 Vessel Safety Report

### Reminder to our customers...

#### ANNUAL PARKING PERMIT FEES WERE DUE IN FULL ON MARCH 31<sup>st</sup>

The deadline for receiving full payment for annual parking fees for 2021 was March 31<sup>st</sup>. Customers who have not paid the full amount by the end of the 30-day grace period (April 30<sup>th</sup>) will be required to pay the full annual parking fee when submitting an application for 2022. Please affix your 2021 sticker to your car if you have not done so already to avoid violation tickets.

#### Designated commuter parking on Cousins Island ends April 1<sup>st</sup>.

Employee Birthdays  
John Flaherty 4/30

#### April Office Hours

Monday - Thursday  
9am - 4pm  
Friday  
9am-12pm

Last year, Beth Putnam took over the role of Senior Captain and Safety Officer. She presented her Safety report to the CTC Board of Directors at the March monthly meeting. Of course the biggest safety accomplishment was successfully navigating the Covid-19 pandemic, implementing best-practice policies and successfully avoiding any known transmission of the virus on our vessels. Other accomplishments include:

- Outfitted and trained crew on the *Independence*
- Surpassed the number of drills required by the USCG
- Upgraded Man Overboard Recovery Platform
- Installed hand sanitizer stations on the ramps and boats
- All boat crew were trained and certified in CPR/First Aid
- All boat crew fit tested and outfitted with N95 masks

#### Goals for 2021:

- Continue to improve barge safety training and operations
- Research an employee wellness program to help take care of our staff
- Complete quarterly all hands drills
- Continue to have crew participate in industry conventions, such as the Passenger Vessel Association conferences and USCG industry days, to keep up with changing safety standards and requirements
- Create and execute an all-hands training for an active shooter/mass casualty situation and invite other organizations such as the CIFD, USCG and law enforcement to participate
- Create and implement a more structured safety/emergency training program, ensuring that all safety equipment on board is being tested regularly by every member of our crew
- Improve safety drill sheets and record keeping
- Continue to monitor and meet evolving guidelines to keep our passengers and crew safe as we begin to come out of the Covid-19 pandemic.

Passengers are not permitted on the ferry before the crew begins boarding. The crew will begin boarding passengers on Chebeague approximately 10 minutes prior to departure. Please have your tickets out and ready as you are boarding the ferry. If you need tickets, you can buy them online on our website or call our office during our business hours. Passengers must have tickets to ride the ferry! Thanks for your cooperation and remember, please be kind and respectful to the dedicated crew of CTC, who have been frontline workers in this pandemic for over a year now.

#### Business Office:

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